

KITCHENAID MIXER MAIL IN REPAIR CONTRACT

SAN DIEGO REPAIR CENTER (hereafter SDRC) will try to repair the KITCHENAID MIXER that belongs to THE CUSTOMER. The amount of time it takes to complete diagnostics and/or repairs can never be guaranteed. The likelihood of a successful repair is not guaranteed. Any discussion regarding the cost, time, or likelihood of success is ONLY an opinion based on the purview of SDRC. Parts that are replaced will be not be returned to THE CUSTOMER.

If the repair is successful, THE CUSTOMER will pay up to \$199.99 for parts and labor as well as a reasonable amount for return shipping of the item back to THE CUSTOMER. Parts and Labor used in the repair include a 90 day warranty. If service is not paid for within 60 days of SDRC sending an invoice via email, any items shipped to SDRC by THE CUSTOMER become the property of SDRC.

The Customer will ship the KITCHENAID MIXER only. THE CUSTOMER will not ship the bowl or any attachments, the retail box, or any other items to SDRC. If additional items are shipped to SDRC, said items may not be returned to customer.

If the repair is not successful, the customer can choose to pay \$59.99 to cover the repair attempt fee and THE CUSTOMER will also pay for return shipping, or not pay anything and SDRC will keep items for spare parts.

If before being checked in to SDRC the item or items belonging to THE CUSTOMER have ever been: Physically Damaged or Previously Disassembled - it will make repairs and service more difficult and greatly reduce the chance of success.

The Customer has agreed to the terms set forth above. This contract is the entire agreement and Terms and Conditions in this agreement supersede any terms in earlier negotiations.

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CUSTOMER RETURN ADDRESS (STREET, CITY, STATE, ZIP)

CUSTOMER PHONE -----

CUSTOMER EMAIL -----

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CUSTOMER NAME

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CUSTOMER SIGNATURE

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DATE

(Cut here and include the above contract with your mixer. Make a copy for yourself. Use Shipping Label below.)



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REPAIR CENTER 760-889-5137  
6353H EL CAMINO REAL  
CARLSBAD, CA 92009